

QUALITY POLICY

It is the established policy of Group Rhodes Limited, to supply goods and services which comply with the requirements of the Customer. These products must provide safe and reliable operation, meeting applicable regulatory and required quality standards.

Group Rhodes aims to be recognised as the leading United Kingdom supplier of quality machinery and aftermarket services to the clay working, metal forming, material handling, aerospace and composite materials sectors. In order to achieve this goal the group's resources are concentrated on achieving a high reputation for quality, innovation and cost effectiveness.

In order to comply with this policy, Group Rhodes operates within the framework of a formal Quality Management System which conforms to the international ISO 9001: 2015 standard and all other local and customer requirements. The group is committed to maintaining and continually improving the effectiveness of this system in order to ensure Customer satisfaction and a high level of service.

The Quality Manual, together with the Group's Operating Procedures, Work Instructions and other quality documentation acts as a framework for establishing and recording quality objectives. These are monitored and reviewed to ensure the Quality Management System is operated as planned to achieve the targets and policy of the group. The Quality policy and structure is available to every employee, all of whom have undertaken a comprehensive induction programme.

As Chief Executive Officer I take ultimate responsibility for quality and support every employee in playing their part to achieve quality products and a quality service.

Signed:

Mr C. M. Řídgway OBE DL

Chief Executive Officer

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